

Homeworking Solution Options for Existing MiVoice Business, MX-ONE & 5000 Customers

Option	Current Deployment	MiVoice Business	MiVoice MX-One	MiVoice 5000
1	Non UCC License	<ul style="list-style-type: none"> Min SW. release v7.2 SP1 Valid SWA Required Convert standard user licensing to UCC license in CPQ Add MiCollab + Mitel Border Gateway Rollout MiCollab with Softphone to all users 	<ul style="list-style-type: none"> Min SW release v6.3 SP5 Valid SWA Required Uplift MX1 User Licenses to UCC Standard Add MiCollab + Mitel Border Gateway Rollout MiCollab with Softphone to all users <p>Note: Additional SIP device licenses maybe required for pre R7</p>	<ul style="list-style-type: none"> Min SW release v6.5 Valid SWA Required Uplift MiVoice 5000 User Licenses to UCC Standard (Basic to Standard) Add MiCollab + Mitel Border Gateway Rollout MiCollab with Softphone to all users
	UCC Entry License	<ul style="list-style-type: none"> Convert UCC Entry to UCC Standard in CPQ (Valid SWA Required) Rollout MiCollab with Softphone to all users 		
2	UCC Entry / Standard License	<ul style="list-style-type: none"> Purchase MiTeam Meeting uplift (Valid SWA Required) 		
3	Mitel Border Gateway Deployed	<ul style="list-style-type: none"> Provide Homeworking bundle – IP Phone and Teleworker License Deploy licensing & handsets (Valid SWA Required) End users use their existing hotdesk login to log in at home 		
	No Mitel Border Gateway Deployed	<ul style="list-style-type: none"> Provide Homeworking bundle – IP Phone and Teleworker License Central Site Requirements – MBG required, deployed in Server/Gateway or DMZ Mode Deploy licensing & handsets (Valid SWA Required) End users use their existing hotdesk login to log in at home 		
4	UCC Entry License	External Hotdesk User (EHDU)	Mobile Extension MX-One	
		<ul style="list-style-type: none"> Option 1 – Add the end users mobile as an available device, this can be controlled in the MiCollab Client for receiving and making calls Option 2 – Add the end users home telephone number as an available device, this can be controlled in MiCollab Client for receiving and making calls. 		

Homeworking Solution Options for Existing MiVoice Office 400 Customers

Option	Current Deployment	MiVoice Office 400
1	No Mitel Border Gateway Deployed	<ul style="list-style-type: none"> • Provide Homeworking bundle – IP Phone and Teleworker License • Central Site Requirements – MBG required, deployed in Server/Gateway or DMZ Mode • Deploy licensing & handsets (Valid SWA Required) • End users use their existing hotdesk login to log in at home
	Mitel Border Gateway Deployed	<ul style="list-style-type: none"> • Provide Homeworking bundle – IP Phone and Teleworker License • Deploy licensing & handsets (Valid SWA Required) • End users use their existing hotdesk login to log in at home
2	MiVoice Office 400 - No Softphones deployed	<ul style="list-style-type: none"> • Purchase the license for MiVoice 2380 Softphone • Install the softphone on a Windows-PC • Customers IT department need to provide a VPN-tunnel (physical or as a VPN connection based on a VPN client) to establish the connection from local internet access to the company network. • Users will use their existing login and user license to log in at home
3	MiVoice Office 400 - No Office Mobile Application	<ul style="list-style-type: none"> • Available to customers with MiVoice Office 400 as <ul style="list-style-type: none"> • SMB Controller • Mitel 470 Controller • MiVoice Office 400 Virtual Appliance • Needs one license for the mobile App per user and one CloudLink Gateway (active SWA is mandatory to use CloudLink services) • CloudLink Gateway installed on: <ul style="list-style-type: none"> • SMB Controller • Virtual server deployed on VMWare (Partner or Customer supplied) • Hardware-based CloudLink-Gateway • Install the app from the App-Store (Android or iOS)

