



NORCOM

Legal Services Solutions

Here's why so many law firms trust their investment in a Mitel phone system:

Mobility

Workplace flexibility can drive productivity—if you have the right phone system. Mitel Mobility extends desk phone features onto smartphones and tablets, so employees can transfer, conference and use peer-to-peer video calling no matter where they are.

Low Impact on IT

Mitel's self-healing on-site phone system is amazingly easy to implement, manage and scale as needs change. And MiCloud Connect's system reduces impact on IT resources to almost zero.

Integrated Business Intelligence

Mitel's integration with leading CRM, call accounting and ERP software unites call record reports with business and client information to maximize business effectiveness.

ALWAYS STAY CONNECTED TO THE BUSINESS AT HAND

Communications are central to the success of every law firm. In a profession that depends on swift, accurate information, a missed message can mean mistakes, delays, or worse. But with the right business phone system, operations become streamlined, raising firm productivity and saving both time and money.

A typical office phone system will not meet the demands of busy professionals who communicate from multiple locations via desk phone, mobile phone, voice mail, fax, email, IM and web conferencing. Instead, what's needed is a system that unifies these communications, so critical information can flow seamlessly across phones, computers, locations, and digital devices—no matter where in the world they might be.



Scribe, Fax and Call Recording

Information capture and processing are key facets of legal services. Mitel phone systems offer call recording capabilities, as well as the automatic transcription of voice messages, and fax services integrated with user email.

Multiple Locations

The Norcom Cloud, Norcom Infrastructure-As-A-Service and Mitel ONSITE phone systems unite unlimited numbers of locations, remote sites, teleworkers and mobile devices. Best of all, all these points of presence appear within a single management interface as a unified system.

Support Your Top and Bottom Line

Whether you chose an on-site or hosted cloud IP phone system, Mitel helps law firms and legal services providers deliver top-level client service, and helps decrease expenses through dramatically reduced system maintenance expenses, least cost routing, voice trunk sharing and reduced travel costs due to improved

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EXCLUSIVE

CLOUD SOLUTIONS EXPERTS

CONTACT CENTER SOLUTIONS EXPERTS

HOSPITALITY SOLUTIONS EXPERTS

HEALTHCARE SOLUTIONS EXPERTS

EDUCATION SOLUTIONS EXPERTS

GOVERNMENT SOLUTIONS EXPERTS

FOCUS ON YOUR PRACTICE, NOT YOUR PHONES

A business phone system that unifies modes of communication can benefit your law practice—but not if it's complicated and expensive to implement. The wonder of a Mitel unified communication (UC) system is the incredible ease of management and intuitive ease of use—no matter how many office locations or employees, no matter how large or limited your IT resources.

Mitel offers law firms the most comprehensive and cost-effective voice over IP (VoIP) communications solutions available in the market today—from automated attendant and enterprise contact centers spanning multiple locations, to mobility solutions that connect teams via smartphones and tablets, to fully integrated cost accounting solutions like LexisNexis Time Matters and Client Matter Codes.

Mitel's cloud-based phone system, MiCloud Connect, is perfect for firms that prefer to leave phone system maintenance to the experts. MiCloud Connect takes care of all support and service upgrades and is available as a monthly subscription service, which means no upfront capital investment. For firms that prefer the control and independence of owning and managing their own phone system, Mitel's on-site hardware solution is the most reliable, cost-effective business phone system available today.



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